



July 16, 2008

Dear Oakland County Retiree:

Oakland County is pleased to announce effective **August 1, 2008 Aetna Health Care** will begin providing Complementary health coverage to retirees and their eligible family members who **are currently enrolled or will become enrolled in Medicare**. This is a benefit you are already receiving through Blue Cross Blue Shield of Michigan or Health Alliance Plan of Michigan (HAP).

Aetna Health Care is a nationally recognized provider. As such, beginning **August 1, 2008** you should present your new **Aetna** ID card along with your red/white/blue Medicare card to your provider when seeking medical services. You will receive new **Aetna** ID cards after July 18, 2008 directly from Aetna Health Care.

Please note your benefits are not changing, you will continue to pay an annual Medicare deductible and co-pay for certain services just as you do now. Medicare will continue as your primary health carrier and **Aetna** complementary coverage will pay for many of the co-pays required by Medicare. If you have questions or need assistance using your new ID cards you may contact Aetna Customer Service at 800-238-6716 Monday – Friday 8:00 – 6:00 p.m.

In addition to your regular benefits, you're entitled to some great perks just for being an Aetna member!

- ❖ **Aetna Natural Products and Services program**
 - Discounts for services not typically covered by insurance such as Acupuncture, Massage Therapy, Dietetic Therapy & over the counter Vitamins
- ❖ **Hearing discount Program**
 - Discounts on hearing aids & repairs www.hearpro.com/aetna
- ❖ **On line Doc-Finder**
 - Find a doctor or specialist fast by using the Doc-Find link www.Aetna.com
- ❖ **Aetna Navigator at www.Aetna.com**
 - Order replacement ID cards
 - Look up claims & print health history
 - Check benefits & members on your contract

For more information about any of these programs please contact Aetna Customer Service at 800-238-6716 or log on to www.Aetna.com. Please note retirees and their family members who **are not enrolled in Medicare** will continue receiving their medical benefits through their current carrier as they are right now. Dental & Vision benefits will continue to be provided by Blue Cross Blue Shield of Michigan (vision) and Delta Dental USA (dental).

Sincerely,

Judy D. Fandale
Retirement Administrator